



2020 has been a year of extreme challenges for the world at large and USS in particular.

While the world stood still under COVID 19 total lockdown, the USS Team was part of the essential service legion, pooling resources to help the citizens survive hardship and keep the economy moving with our critical logistics services.

Our offices were converted to lodgings and kitchens for our core operations team to rest and be able to go to the port / airport daily to keep the essential goods customs clearance and deliveries moving .

Many of our team members and their families were infected with COVID 19 due to this work outside, they were hospitalised and isolated, but we got to see them get well and re-join the workforce with total commitment.

Hundreds of containers and tonnes of air cargo were successfully custom cleared and door delivered to desperate customers waiting for their goods to keep their fragile supply chain and factory operational.

We realised the depth of our customer service commitment, when most forwarders shut shop and stayed indoor during the 6 month long stringent lockdown when the infection was raging in the society, and we did not.

We are stronger after 2020 , our customers are getting back on their feet , factories are back now in full swing , customers are reaching out to reiterate their commitment to us more after seeing the critical support they got from us during this crisis. We have our clients' your backs when no one else does.

2020 will be remembered in USS as a year when we rose up to the occasion , did not give up on our customers , took great personal and commercial risk to ensure we live by our commitment to customer service and cargo care . We're here for you, and have always been, and this past year, you helped us show you just how much we care.

Our customers helped bring the best in us during this crisis.

20TH January 2021.

